

ITEM #1 - DOMESTIC VENDORS - ALL

CONDITIONS OF PURCHASE

- 1) ALL DOCUMENTS MUST REFERENCE FLORIM USA PURCHASE ORDER NUMBER.
- 2) PACKING LIST MUST ACCOMPANY EACH SHIPMENT.
- 3) EACH ITEM MUST BE IDENTIFIED WITH PART OR ITEM NUMBER.
- 4) FREIGHT TERMS ARE AS SPECIFIED ON THE PURCHASE ORDER.
- 5) IF SPECIFIED FREIGHT TERMS ARE NOT FOLLOWED OR FLORIM USA DOES NOT AGREE TO MODIFICATIONS, FLORIM USA WILL NOT BE LIABLE FOR ANY FREIGHT COSTS.
- 6) PREPAID FREIGHT COST FOR COMMON CARRIERS ARE TO BE BILLED AT ACTUAL AND A COPY OF FREIGHT BILL MUST BE ATTACHED TO VENDOR INVOICE.
- 7) VENDOR AGREES TO CONTRACT ELECTRONICALLY WITH BUYER. BUYER MAY MODIFY THESE CONDITIONS OF PURCHASE BY POSTING SUCH MODIFICATIONS ON ITS WEBSITE LOCATED AT WWW.MILESTONETILES.COM, OR AT ANY OTHER RELATED INTERNET ADDRESS (THE "SITE"). ANY SUCH MODIFICATIONS ARE EFFECTIVE UPON BEING POSTED ON THE SITE. VENDOR IS RESPONSIBLE FOR REVIEWING THE SITE TO ENSURE THAT VENDOR IS AWARE OF ANY CHANGES MADE TO THESE CONDITIONS OF PURCHASE.
- 8) ALL VENDOR INQUIRIES RELATED TO THE SITE OR THESE CONDITIONS OF PURCHASE SHOULD BE DIRECTED TO: customercare@florimusa.com or 1-877-Florim1 (356-7461).

FAILURE TO COMPLY WITH ALL OF THESE CONDITIONS MAY DELAY PAYMENT

THANK YOU FOR YOUR COOPERATION

ITEM #2 - SILK SCREENS, CUT TILE, PACKAGING MATERIAL

CONDITIONS OF PURCHASE

- 1) ALL DOCUMENTS MUST REFERENCE FLORIM USA PURCHASE ORDER NUMBER.
- 2) PACKING LIST MUST ACCOMPANY EACH SHIPMENT.
- 3) EACH ITEM MUST BE IDENTIFIED WITH PART OR ITEM NUMBER.
- 4) MADE TO FLORIM USA SPECIFICATIONS (SILK SCREENS - A CERTIFICATE OF COMPLIANCE MUST ACCOMPANY EACH SHIPMENT).
- 5) FREIGHT TERMS ARE AS SPECIFIED ON THE PURCHASE ORDER.
- 6) IF SPECIFIED FREIGHT TERMS ARE NOT FOLLOWED OR FLORIM USA DOES NOT AGREE TO MODIFICATIONS, FLORIM USA WILL NOT BE LIABLE FOR ANY FREIGHT COSTS.
- 7) PREPAID FREIGHT COST FOR COMMON CARRIERS ARE TO BE BILLED AT ACTUAL AND A COPY OF THE FREIGHT BILL MUST BE ATTACHED TO VENDOR INVOICE.
- 8) VENDOR AGREES TO CONTRACT ELECTRONICALLY WITH BUYER. BUYER MAY MODIFY THESE CONDITIONS OF PURCHASE BY POSTING SUCH MODIFICATIONS ON ITS WEBSITE LOCATED AT WWW.MILESTONETILES.COM, OR AT ANY OTHER RELATED INTERNET ADDRESS (THE "SITE"). ANY SUCH MODIFICATIONS ARE EFFECTIVE UPON BEING POSTED ON THE SITE. VENDOR IS RESPONSIBLE FOR REVIEWING THE SITE TO ENSURE THAT VENDOR IS AWARE OF ANY CHANGES MADE TO THESE CONDITIONS OF PURCHASE.
- 9) ALL VENDOR INQUIRIES RELATED TO THE SITE OR THESE CONDITIONS OF PURCHASE SHOULD BE DIRECTED TO: customercare@florimusa.com or 1-877-Florim1 (356-7461).

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ITEM #3 - INTERNATIONAL VENDORS, RAW MATERIAL, DIES & PUNCHES, SPARE PARTS

CONDITIONS OF PURCHASE

- 1) ALL DOCUMENTS MUST REFERENCE FLORIM USA PURCHASE ORDER NUMBER.
- 2) ONE PACKING LIST MUST BE ATTACHED TO GOODS.
- 3) ONE PACKING LIST MUST BE ENCLOSED WITH GOODS.
- 4) EACH ITEM MUST BE IDENTIFIED WITH PART OR ITEM NUMBER.
- 5) SEND 1 SET OF ORIGINAL DOCUMENTS TO ACCOUNTS PAYABLE.
- 6) A CERTIFICATE OF COMPLIANCE OR A CERTIFICATE OF ANALYSIS TO SPECIFICATIONS MUST ACCOMPANY EACH SHIPMENT OF DIES, PUNCHES & RAW MATERIALS.
- 7) FREIGHT TERMS ARE AS SPECIFIED ON THE PURCHASE ORDER.
- 8) IF SPECIFIED FREIGHT TERMS ARE NOT FOLLOWED OR FLORIM USA DOES NOT AGREE TO MODIFICATIONS, FLORIM USA WILL NOT BE LIABLE FOR ANY FREIGHT COSTS.
- 9) VENDOR AGREES TO CONTRACT ELECTRONICALLY WITH BUYER. BUYER MAY MODIFY THESE CONDITIONS OF PURCHASE BY POSTING SUCH MODIFICATIONS ON ITS WEBSITE LOCATED AT WWW.MILESTONETILES.COM, OR AT ANY OTHER RELATED INTERNET ADDRESS (THE "SITE"). ANY SUCH MODIFICATIONS ARE EFFECTIVE UPON BEING POSTED ON THE SITE. VENDOR IS RESPONSIBLE FOR REVIEWING THE SITE TO ENSURE THAT VENDOR IS AWARE OF ANY CHANGES MADE TO THESE CONDITIONS OF PURCHASE.
- 10) ALL VENDOR INQUIRIES RELATED TO THE SITE OR THESE CONDITIONS OF PURCHASE SHOULD BE DIRECTED TO: customercare@florimusa.com or 1-877-Florim1 (356-7461).

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THANK YOU FOR YOUR COOPERATION

ITEM #4 - PURCHASED TILE

CONDITIONS OF PURCHASE

- 1) ALL DOCUMENTS MUST REFERENCE FLORIM USA PURCHASE ORDER NUMBER.
- 2) ONE PACKING LIST MUST BE ATTACHED TO GOODS.
- 3) ONE PACKING LIST MUST BE ENCLOSED WITH GOODS.
- 4) EACH ITEM MUST BE IDENTIFIED WITH PART OR ITEM NUMBER.
- 5) SEND 1 SET OF ORIGINAL DOCUMENTS TO ACCOUNTS PAYABLE.
- 6) FAX 1 SET OF DOCUMENTS TO MONICA SHELL AT 931-647-5974.
- 7) FREIGHT TERMS ARE AS SPECIFIED ON THE PURCHASE ORDER.
- 8) IF SPECIFIED FREIGHT TERMS ARE NOT FOLLOWED OR FLORIM USA DOES NOT AGREE TO MODIFICATIONS, FLORIM USA WILL NOT BE LIABLE FOR ANY FREIGHT COSTS.
- 9) VENDOR AGREES TO CONTRACT ELECTRONICALLY WITH BUYER. BUYER MAY MODIFY THESE CONDITIONS OF PURCHASE BY POSTING SUCH MODIFICATIONS ON ITS WEBSITE LOCATED AT WWW.MILESTONETILES.COM, OR AT ANY OTHER RELATED INTERNET ADDRESS (THE "SITE"). ANY SUCH MODIFICATIONS ARE EFFECTIVE UPON BEING POSTED ON THE SITE. VENDOR IS RESPONSIBLE FOR REVIEWING THE SITE TO ENSURE THAT VENDOR IS AWARE OF ANY CHANGES MADE TO THESE CONDITIONS OF PURCHASE.
- 10) ALL VENDOR INQUIRIES RELATED TO THE SITE OR THESE CONDITIONS OF PURCHASE SHOULD BE DIRECTED TO: customercare@florimusa.com or 1-877-Florim1 (356-7461).

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THANK YOU FOR YOUR COOPERATION

ITEM #5 - SERVICE

CONDITIONS OF PURCHASE

- 1) ALL DOCUMENTS MUST REFERENCE FLORIM USA PURCHASE ORDER NUMBER.
- 2) PAYMENT TERMS ARE AS SPECIFIED ON PURCHASE ORDER.
- 3) VENDOR AGREES TO CONTRACT ELECTRONICALLY WITH BUYER. BUYER MAY MODIFY THESE CONDITIONS OF PURCHASE BY POSTING SUCH MODIFICATIONS ON ITS WEBSITE LOCATED AT WWW.MILESTONETILES.COM, OR AT ANY OTHER RELATED INTERNET ADDRESS (THE "SITE"). ANY SUCH MODIFICATIONS ARE EFFECTIVE UPON BEING POSTED ON THE SITE. VENDOR IS RESPONSIBLE FOR REVIEWING THE SITE TO ENSURE THAT VENDOR IS AWARE OF ANY CHANGES MADE TO THESE CONDITIONS OF PURCHASE.
- 4) ALL VENDOR INQUIRIES RELATED TO THE SITE OR THESE CONDITIONS OF PURCHASE SHOULD BE DIRECTED TO: customercare@florimusa.com or 1-877-Florim1 (356-7461).

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